

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 30th day of December' 2021
C.G.No.49/2021-22/Tirupati Circle

Present

| | |
|--|---------------------------|
| Sri. Dr. A. Jagadeesh Chandra Rao | Chairperson |
| Sri. Y. Sanjay Kumar | Member (Technical) |
| Sri. K. Ramamohan Rao | Member (Finance) |

Between

| | |
|--|-------------|
| S. Ramesh Babu Rajanagaram (V) Pichatur (M), Chittoor Dt. | Complainant |
|--|-------------|

AND

| | |
|---------------------------------------|-------------|
| 1. Executive Engineer/O/Puttur | Respondents |
| 2. Superintending Engineer/O/Tirupati | |

1. The case of the complainant is that he has applied for Agriculture service long time back, but the same was not released. He also alleged that AGL service connections were released to those persons who have applied for service connection subsequent to his application.
2. Respondent No.1 filed written submission stating that consumer has applied for AGL service connection and complainant paid development charges and security deposit on 27.05.2020. Materials were drawn on 16.06.2020 and poles on 29.06.2020. They tried to erect electric lines but they could not erect due to non-availability of approach road for transporting the poles. Service will be released after the right of way problem is resolved.

DESPATCHED
DATE

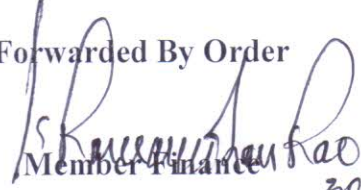
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3. Subsequently complainant submitted an application requesting for postponement of the work for two months on the ground that there is standing crop in the fields.
4. Since complainant himself requested two (2) months' time for obtaining Agriculture service connection on the ground of standing crop in the fields, there is no necessity to keep this file pending before the forum.
5. Respondents are directed to release Agriculture service connection after the standing crop is harvested and submit compliance report after completion of the work.
6. Accordingly the complaint is disposed off.

Sd/-
Member (Technical)

Sd/-
Member (Finance)

Sd/-
Chairperson

Forwarded By Order

Member Finance
30/12/2021

This order is passed on this, the day of 30th December'2021

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.